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Jeff Journey joins BW Packaging as Vice President of Aftermarket

New leader affirms longstanding commitment to delivering lifetime after-sale support for customers



Jeff Journey will serve as the Vice President of Aftermarket for BW Packaging.

ST. LOUIS — Aug. 29, 2023 — BW Packaging, Barry-Wehmiller’s global team of packaging professionals, is pleased to announce that Jeff Journey has joined the company as the Vice President of Aftermarket. In his new role, he will work with [BW Packaging](#) divisional aftermarket leaders and digital innovation teams to drive strategic plans that leverage technology, tools and business process optimization to create new value for customers.

Journey also will review BW Packaging’s existing portfolio of aftermarket products and services—including the rapid delivery of spare and replacement parts, customer and field service programs, and operator training (in-house and onsite)—and will determine how best to maximize these solutions.

“We are thrilled to welcome Jeff to the BW Packaging leadership team,” said Carol O’Neill, BW Packaging Group President. “We are confident his expertise will enable us to discover new, innovative ways to demonstrate our longstanding commitment to lifetime customer support for all of our equipment.”

Journey brings a wealth of expertise to his new position. Recently, he served as a key leader at Thermo Fisher Scientific’s Life Sciences group, spearheading strategy, innovation, marketing and sales for the \$300M-plus global service and support business. Under his guidance, Thermo Fisher underwent a successful digital transformation of its service model, resulting in improved instrument uptime and service contract revenue.

“I’m pleased to have joined an organization with a long history of providing customers with high-quality products and aftermarket support,” said Journey. “BW Packaging stands as a company that truly values its team members, and together, we are developing a roadmap of aftermarket solutions that maximize ease of use and predictable performance of customer equipment for a lifetime.”

Journey, along with many other members of the BW Packaging team, will be in attendance at PACK EXPO Las Vegas, held September 11 to 13. The BW Packaging booth (C-1800) will exhibit a broad range of people-centric packaging innovations. To schedule a meeting, visit: <https://go.bwpackaging.com/pack-expo-2023>.

ABOUT BW PACKAGING

BW Packaging, Barry-Wehmiller’s global team of packaging professionals, develops purposeful packaging solutions that optimize customers’ processes, while delivering lifetime customer support. Comprised of five lines of business—Flexible Systems, Rigid Systems, Labeling, End-of-Line and Integration—BW Packaging offers comprehensive packaging machinery and technology, including complete packaging lines. These lines of business are driven by four BW Packaging companies—BW Flexible Systems, BW Integrated Systems, Pneumatic Scale Angelus and Synerlink. To learn more, go to bwpackaging.com.

ABOUT BARRY-WEHMILLER

Barry-Wehmiller is a diversified global supplier of highly engineered capital equipment and consulting services for a wide variety of industries. By blending people-centric leadership with disciplined operational strategies and purpose-driven growth, Barry-Wehmiller has become a \$3.5 billion organization with more than 12,000 team members united by a common belief: to use the power of business to build a better world. CEO Bob Chapman shares the story of the company’s transformation in his book, [Everybody Matters: The Extraordinary Power of Caring for Your People Like Family](#). To learn more, go to barrywehmiller.com.